



## Testimonial

**[ Glenbriar helps out in a pinch. ]**

**Dave Fulton Senior Partner, Simpler Technologies**

"We were recently brought in to review the network configuration for a new client. We found the client's server network was directly connected to the Internet without a firewall - exposing the client to unacceptable security risks.

After installing a new router, the client's ShoreTel phone system failed. In the absence of any network documentation, we were referred to Ben at Glenbriar Technologies Inc.

Glenbriar's quick response to our request for assistance [on site within 2 hours] was not only instrumental in quickly getting the client's phone system back up and running, but in providing much needed documentation and hands-on orientation for us as well as the client.

We recommend Ben and his team at Glenbriar Technologies Inc to anyone needing an experienced, proficient team and outstanding customer service when it comes to supporting ShoreTel phone systems."